



DERKSEN

INTERNATIONAL MOVERS AND PACKERS

Privacy Notice

Protecting the privacy of our customers is of great importance for the responsible use of our offers, website and communication in general. With this information on data protection, we want to make it clear how much we are committed to safety and reliability and we want to make it clear how we use the personal information of our customers.

1. What is personal information?

Personal information is information such as name, address, email address and telephone number about a person or persons provided during visit to our website, during site visits and/or surveys, in connection with a registration, inquiries or other ways.

In addition, visiting our website, for technical reasons also automatically other data such as the IP address that your internet access provider assigns to your computer with the connection to the internet will be available, or information about the internet site from which you have opened our website or on your internet browser.

2. What personal information is used and for what purposes?

The personal information made available to us, within the framework of the applicable laws on data protection, will be used only for purposes to collect, process and use as laid down in the Dutch law or as communicated to you in advance. Your personal information is stored and used by us to your convenience, visiting our website and use them after you granted permission. When you would like to register via our contact form on our website, by phone, email or contact us by phone or when you otherwise wish to send us your information and data, this will be stored as well.

For closure and handling of agreements and for other services such as newsletters with information on new services and products, we need information such as name, address or email address. This is per case different. We also use your information for the management of our customer base so that it might be the right data is stored, and for customer surveys to improve and expand our services.

Technical information for the presentation of our website on your computer, will not be stored and/or used.

Finally, your data is stored and used as far as we legally are required, for example on the basis of public regulations, and in our rights and claims and if this is in the context of a legal procedure necessary.

3. What technology is used in our website?

On our website, we do not use so-called cookies. Cookies are text files that allows us to recognize you as a registered customer. To make your visit at our web-site more enjoyable you don't have to worry about cookies.

4. Is your personal data available to third parties?

We appreciate your personal information for the closure and the handling of agreements so that this data can be stored centrally in our customer base and available for processing, billing, accounting, moving procedures. In addition, we partially process data to service agents involved in the performance of the requested service. These agents may only proceed according to our instructions. These agents are carefully selected.

Finally, your data made available to third parties within the framework of the existing laws on data protection when we are required to do so under government regulations or legal requirements or if this is necessary in the context of a criminal prosecution or to our rights.

5. Is your personal information safe with us?

The security of your personal information is our major priority. The data stored with us, is therefore protected by us with technical and organizational measures in order to effectively prevent loss or misuse by third parties. In particular our employees who process personal data, are obliged to maintain the confidentiality of this information. Technical security measures to protect your data are if necessary adjusted to the latest state of technology. These principles also apply to our agents according to our instructions.

6. Your rights that are connected with your personal information.

You have legal rights to information about your personal data stored with us and on correction, removal and blocking of this personal data. You can use these rights on the fastest, simplest and easiest way use to contact us. On request your data that are stored at Derksen will directly modified or deleted completely. Data that we are empowered by law, statutory or contractual obligations must be saved, will not be deleted but for all other purposes blocked.

You wish not to receive information from us or wish to withdraw your consent to you? You can send your blocking or withdrawal to us by means of the contact form. If you receive our promotional emails, you can easily unblock requests by sending us an e-mail or contact us by phone.

7. Links to internet pages of other companies.

Our Web-site contains links to internet sites of other companies with which we cooperate for example for quality-reasons. We are not responsible for the data protection measures of other internet sites. Information on the data protection of these companies you will find possibly on this internet sites themselves.

8. Questions about data protection?

If you have any questions about data protection or if you wish to use rights or claims concerning your personal data, please contact our manager who is responsible for the data protection: info@derksen.nl

9. Changes to this information about data protection.

We want to be able to offer our clients an interesting product range the product range continuously and will therefore adapt to the needs of our customers. As a result, it may be necessary that this information on data protection needs to be adjusted. We therefore recommend to regularly check for changes to this page were made. If the amendments that could affect a separate consent provided by you, we will inform you.

10. Social networks.

On our website you find so-called social plug-ins to different social networks (for example, the "like" button on Facebook).

If you are a member of a social network and on the appropriate social plug-in click, the provider of the social network the ability to information about your visit to our website to link to your profile information on the social network. On the sites of the various social networks you can find more information about this functionality.

If you do not want to use these features, please refer to the settings of your browser for the use of cookies and web beacons. This information can be found at the producer of the browser or by the providers of the so-called browser extensions and plug-ins.

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